

MAIN CLUSTERS

1 INFORMATION COLLABORATION

Modules: Knowledge Bank, Data Exchange, Customer Care, Reporting, Secure Communication, Notification and Business Analysis.

2 REGISTRATION & LICENSING

Modules: Registration, Licensing, Warehousing, Oil & Gas, Excise and Port.

3 CLEARANCE

Modules: Manifest, Declaration, Permit, Country of Origin, Exemption, Clearance, Tracking, Classification and Valuation.

4 CONTROL & PREVENTION

Modules Profiling, Risk Management and Targeting.

5 AUDIT & ENFORCEMENT

Modules: Audit, Intelligence, Operation, Investigation, Store, Auction, Inspection & Valuation, Dispose, Logistic and Appeal.

6 REVENUE COLLECTION

Modules: Payment, Billing, Bank Guarantee, Claim, ABT (Akaun Belum Terima) and Accounting.

7 SYSTEM MANAGEMENT

Modules: Network, Administration, Audit Trail, Maintenance and Complaints.

8 TECHNOLOGY

Modules: Data Warehouse/Data Mart, Non-Intrusive Inspection, Autogate, Public Key Infrastructure, Communication and Tracking Seal.

NSW COMPONENT



PROJECT TIMELINE



Disclaimer: Subject to changes based on terms and conditions.

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uCustoms
fingertips • anytime
anywhere • any device

uCustoms Project Team

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“When people believe that change is beneficial, they will strive for its success”

www.customs.gov.my

OFFICIAL MALAYSIAN CUSTOMS GATEWAY

MALAYSIA NATIONAL
SINGLE WINDOW



uCustoms
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**Fingertips . Anytime.
Anywhere . Any Device.**

A Single comprehensive, integrated, seamless system that in accordance with international standards, ingenious and user friendly, uCustoms will replace the current system (Sistem Maklumat Kastam) and National Single Window (NSW).

**To Be A
World Class
Customs
Administration**

Customs related transaction and trade facilitation available anytime, anywhere via the single access



• OBJECTIVE
To improve the efficiency of the highly competitive services and trade facilitation through the secure, customer friendly and prompt single access portal.

- OUTCOME**
- Fingertips, Anytime, Anywhere & Any Device
 - Web Based, Electronic End to End Solution
 - Centralized Assessment & Risk Management
 - 8 Clusters, 54 Modules & 3 Strategic Centres
 - One Stop Examination (CEA)
 - Minimum Human Intervention
 - Integration with more than 100 OGA/PIA/Ports
 - Information Sharing & Collaboration
 - Tracking & Acknowledgement
 - Ease of doing business
 - World Class Administration

YAB Dato. Sri Mohd Najib Tun Hj. Abdul Razak
Prime Minister of Malaysia
“ To improve the delivery system, efficiency, innovation and creativity to strengthen the public’s trust through uCustoms ”

WE ARE HERE TO BUILD THE SYSTEM FOR THE LONG-TERM uCustoms

